

INVESTOR'S GRIEVANCE REDRESSAL POLICY

1. INTRODUCTION :

Pix Transmissions Limited ('the Company'), strives to provide effective redressal of investors grievances in a timely manner. The Company's Equity Shares are listed on BSE Limited ('BSE') and National Stock Exchange of India Limited ('NSE').

The Board of Directors of the company at their meeting held on 26th May 2023 , has adopted this policy .

2. OBJECTIVE :

The objective of the Policy is to promote and build a prompt Investor Grievance Redressal mechanism and investor friendly relations. This policy redress the grievance of all the securities issued by the Company, which are listed on the Stock Exchanges in India.

M/s. Link Intime India Limited is the Registrar and Transfer Agents ('RTA') of the Company. The RTA is primarily responsible for handling the security holders related affairs viz., matters related to transfer of securities, transmission & other Shareholders Investors Grievance related activities. The Secretarial Department oversees the activities of the RTAs to ensure timely transmission and demat of shares and prompt service in investor related matters.

The Board has appointed the Company Secretary to act as Compliance Officer of the Company. As Compliance Officer, the Company Secretary is responsible for ensuring provision of prompt and effective services to the security holders and monitoring the dedicated email address of the Company for investor grievances.

3. PROCEDURE :

The Company has an established mechanism for investor service and grievance handling with RTA the details are as under :

- I. The Company has a designated email ID cosecretary@pixytans.com for handling investor grievances on which investor can send a complaint. This e- mail ID has been displayed on our website www.pixtrans.com.
- II. This e-mail id is daily monitored by secretarial/compliance department.
- III. If any complaint/request is received , then it is immediately forwarded to RTA with full details.
- IV. Upon receipt of the necessary documentation and information, the RTA follows the practice of resolving the investor complaint/request promptly as per the service standards.
- V. Investor Complaints Status Report is obtained on a quarterly basis from RTA in respect of various correspondences and complaints received by the Company directly or by RTA.



- VI. The status of receipt, redressal and pendency of all the complaints are placed before the Stakeholder's Relationship & Investor Grievance Committee and Board.
- VII. RTA of the Company is primarily responsible to resolve the investor's grievances. RTA is responsible for discharging investor service functions effectively, efficiently and expeditiously.
- VIII. The complaints received through Stock Exchanges are attended within the time stipulated by the Stock Exchanges.

4. REPORTING AND REMEDY:

For all inquiries or questions :

Shares Department
Pix Transmissions Ltd
J-7 , Midc Hingna Road
Nagpur-440016
Ph: 07104-669000
Email : Cosecretary@Pixtrans.Com

Investor Grievance Redressal Contact :

a. The Company's dedicated e-mail address for Investors' Complaints and other communications is Cosecretary@Pixtrans.Com

b. Compliance officer :

Mr. Shybu Varghese
Company Secretary
PIX TRANSMISSIONS LTD
J-7 , MIDC , Hingna Road
Nagpur-440016
Ph: 07104-669102
Email : Shybu.varghese@pixtrans.com

5. AMENDMENT :

The Board is authorized to change/amend this policy from time to time at its sole discretion and/or in pursuance of any amendments made in the Companies Act, the Regulations, etc.